

NOTICE OF PROPOSED CLASS ACTION SETTLEMENT

If you are an individual residing in the United States whose Private Information was impacted in the Data Incident affecting North Cottage in or around May 2024, a class action settlement may affect your rights.

The Bristol County Superior Court for the Commonwealth of Massachusetts authorized this Notice.

A proposed class action Settlement has been reached with North Cottage Program, Inc. in the action captioned *Robert Woodward and Timothy King v. North Cottage Program, Inc.*, Case No. 2473CV00710, pending in the Bristol County Superior Court for the Commonwealth of Massachusetts.

If approved by the Court, the Settlement will resolve and release the legal claims (“Released Claims”) related to the cybersecurity incident that impacted Defendant on or around May 16, 2024 (the “Data Incident”).

If you are a Settlement Class Member, the Settlement affects your legal rights. Please read this Notice carefully.

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT:	
SUBMIT A CLAIM FORM DEADLINE: AUGUST 28, 2026	Submitting a Claim Form is the only way that you can receive Settlement Benefits. More information about submitting a Claim Form is available at FAQ #12 .
OBJECT TO THE SETTLEMENT DEADLINE: JULY 29, 2026	Write to the Court with reasons why you do not agree with the Settlement. More information about objecting is available at FAQ#18 .
ATTEND THE FINAL APPROVAL HEARING SEPTEMBER 16, 2026	You may attend the Final Approval Hearing where the Court may hear arguments concerning approval of the Settlement. If you wish to speak at the Final Approval Hearing, you must make a request to do so in your written objection or comment. You are <u>not</u> required to attend the Final Approval Hearing. More information about the Court’s Final Approval hearing is available at FAQ #21 .
DO NOTHING	If you do nothing, you will not receive any of the Settlement Benefits and you will give up any rights you may have to sue, continue to sue, or be part of another lawsuit against the Defendant and other Released Parties for the claims this Settlement resolves.

- These rights and options—**and the deadlines to exercise them**—are explained in this Notice.
- The Court in charge of this case still has to decide whether to approve the Settlement. No Settlement Benefits will be provided unless the Court approves the Settlement, and it becomes final.

BASIC INFORMATION

1. Why is there a Notice?

The Court authorized this Notice to inform you of a proposed Settlement in this class action lawsuit. You have the right to understand the terms of the Settlement, as well as your rights and options, before the Court decides whether to grant final approval.

This Notice explains the nature of the lawsuit, the terms of the proposed Settlement, who is eligible to receive benefits from this Settlement, a description of the benefits, and how to obtain those benefits.

Questions? Visit www.NorthCottageSettlement.com or call toll-free 1-(844) 569-4296.

2. What is this lawsuit about?

The lawsuit is known as *Robert Woodward and Timothy King v. North Cottage Program, Inc.*, Case No. 2473CV00710, pending in the Bristol County Superior Court for the Commonwealth of Massachusetts (the “Action”).

Robert Woodward and Timothy King are the Plaintiffs who brought this class action lawsuit against North Cottage Program, Inc. (referred to as “North Cottage” or “Defendant”).

In the lawsuit, Plaintiffs alleged that Defendant was impacted by a cybersecurity incident on or around May 16, 2024 (the “Data Incident”). Plaintiffs further alleged that the Data Incident impacted the Personal Information of the current and former clients of Defendant. The specific legal claims alleged by the Plaintiffs can be viewed in the Amended Class Action Complaint, which is available on the Settlement Website, www.NorthCottageSettlement.com.

Defendant denies the legal claims and denies any wrongdoing or liability. The Court has not made any determination of any wrongdoing by Defendant, or that any law has been violated. Instead, the Plaintiffs and Defendant have agreed to a settlement to avoid the risk, cost, and time of continuing the lawsuit.

3. Why is this a class action?

In a class action lawsuit, one or more individuals (called the “Plaintiffs” or “Settlement Class Representatives”) bring claims on behalf of a larger group of people who have similar claims (the “Settlement Class” or “Settlement Class Members”). The Court resolves the claims for all Settlement Class Members.

4. Why is there a Settlement?

The Plaintiffs and the Defendant disagree over the legal claims made in this Action. The Action has not gone to trial, and the Court has not decided in favor of the Plaintiffs or Defendant (collectively referred to as the “Parties”). Instead, the Parties have agreed to settle the Action after considering the risks and uncertainties of continuing the lawsuit, and all factors related to the Settlement. The Parties believe that this Settlement is fair, reasonable, adequate, and in the best interests of themselves and the Settlement Class.

WHO IS INCLUDED IN THE SETTLEMENT?

5. How do I know if I am part of the Settlement?

The Settlement Class includes all individuals residing in the United States whose Private Information was impacted in the Data Incident affecting North Cottage in or around May 2024, including all those who received notice of the Data Incident.

6. Are there exceptions to individuals who are included in the Settlement Class?

Yes, excluded from the Settlement Class are (i) Defendant (ii) any judges assigned to this case and their staff and family; and (iii) any other person found by a court of competent jurisdiction to be guilty under criminal law of initiating, causing, aiding or abetting the criminal activity occurrence of the Data Incident or who pleads *nolo contendere* to any such charge.

7. What if I am still not sure whether I am part of the Settlement?

If you are still not sure whether you are included in this Settlement, you can contact the Settlement Administrator for free assistance by calling toll-free 1-(844) 569-4296, emailing info@NorthCottageSettlement.com or writing to NOR Settlement, 1650 Arch Street, Suite 2210, Philadelphia, PA 19103.

THE SETTLEMENT BENEFITS

8. What does the Settlement provide?

Questions? Visit www.NorthCottageSettlement.com or call toll-free 1-(844) 569-4296.

Settlement Class Members are eligible to submit a claim to receive Credit Monitoring Services and a Cash Benefit (collectively referred to as the “Settlement Benefits”). The total amount available for Settlement Benefits is capped at \$700,000. Credit Monitoring Services will be paid first. Any remaining funds will be used to pay Cash Benefits, which may be reduced on a pro rata basis if total valid claims exceed the available funds. The Settlement is structured as a claims-made settlement. Defendant will pay valid claims submitted by Settlement Class Members up to a maximum cap. No funds will be set aside or distributed except for valid claims submitted.

Credit Monitoring Services. Includes one (1) year of three-bureau credit monitoring and \$1 million in identity theft protection insurance. Other features include: CyberScan Dark Web Monitoring; Fully Managed Identity Restoration; Member Advisory Services; and Lost Wallet Assistance. Settlement Class Members may elect Credit Monitoring Services in addition to either (i) claims for Extraordinary Losses, Ordinary Losses, and/or Lost Time or (ii) the Alternative Cash Payment.

Cash Benefits. In addition to Credit Monitoring Services, Settlement Class Members can submit a claim for (i) Extraordinary Losses, Ordinary Losses, and/or Lost Time, **OR**, (ii) alternatively, the Alternative Cash Payment, but not both.

- **Extraordinary Losses Up to \$5,000.00** with supporting third-party documentation for any unreimbursed monetary losses that were actually incurred or spent because of the Data Incident between May 16, 2024, and August 28, 2026. Claims for Extraordinary Losses must be submitted with supporting documentation (*See Documentation Requirement section below*).

Example: Losses associated with identity theft or fraud (an unauthorized individual diverted, debited, withdrew, or otherwise conducted fraudulent operations to deprive you of actual money), which have not been reimbursed to you. Those losses also cannot be part of a pending claim with a third party for reimbursement. Any prior third party claim for reimbursement for those same losses must have been denied.

- **Ordinary Losses Up to \$500.00** with supporting third-party documentation for any unreimbursed monetary losses that were actually incurred or spent because of the Data Incident between May 16, 2024, and August 28, 2026.

Example: Losses associated with lost time, professional fees including attorney fees, accountant fees, and fees for credit repair services; costs associated with freezing or unfreezing credit with any credit reporting agency; credit monitoring costs that were incurred on or after mailing of the notice of data breach, through the date of claim submission; and miscellaneous expenses such as notary, fax, postage, copying, mileage, and long-distance telephone charges.

- **Claims for Lost Time.** Settlement Class Members can claim up to four (4) hours—at a rate of \$20.00 per hour—for lost time spent responding to the Data Incident. Claims for lost time are subject to the \$500.00 limit on Ordinary Losses. Documentation is not required for this benefit. However, Settlement Class Members must attest under penalty of perjury to the time spent responding to the Data Incident.

Documentation Requirement: **Claims for Extraordinary Losses and Ordinary Losses must be submitted with documentation supporting the unreimbursed losses claimed.** This can include receipts or other documentation that reflects the unreimbursed losses claimed and/or costs incurred. “Self-prepared” documents such as handwritten receipts are, by themselves, insufficient to receive reimbursement, but can be considered to add clarity or support other submitted documentation.

- **Alternative Cash Payment.** Settlement Class Members may claim an Alternative Cash Payment of \$50.00 in lieu of claims for Extraordinary Losses, Ordinary Losses, and Lost Time. In other words, if you select the Alternative Cash Payment, you cannot also receive compensation for Extraordinary Losses, Ordinary Losses, and Lost Time. Documentation is not required for this benefit.

9. Are there other Settlement Benefits?
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Yes. North Cottage has also committed to making certain security enhancements and has agreed to pay for Notice & Administration Expenses, Attorneys' Fees and Costs, and Service Awards. These costs are separate from, and do not affect the Settlement Benefits offered to the Settlement Class. Please visit www.NorthCottageSettlement.com for a full description of the Settlement Benefits.

10. What am I giving up in order to receive a Settlement Benefit or stay in the Settlement Class?

If the Settlement is approved and becomes final, all of the Court's orders will apply to you and legally bind you. You will not be able to sue, continue to sue, or be part of any other lawsuit against the Defendant and the other Released Parties about the legal issues in this Action, resolved by this Settlement, and released by the Settlement Agreement and Release ("Settlement Agreement"). The specific rights you are giving up are called Released Claims (*see* next question).

11. What are the Released Claims?

The Released Claims are defined as: any and all claims, liabilities, rights, claims, demands, suits, actions, causes of action, obligations, damages, penalties, costs, attorney fees, losses, and remedies of every kind or description—whether known or unknown (including Unknown Claims), existing or potential, suspected or unsuspected, asserted or unasserted, liquidated or unliquidated, legal, statutory, or equitable—that result from, relate to, are based upon, or arise out of the Data Incident, the operative facts alleged in the Action, including the complaint and any amendment thereto, the alleged access, use, disclosure and/or acquisition of Settlement Class Members' PII in the Data Incident, Defendant's provision of notice to Settlement Class Members following the Data Incident, Defendant's information security policies and practices, Defendant's maintenance or storage of PII, or otherwise arising out of or relating to actual or alleged facts, transactions, events, matters, occurrences, acts, disclosures, statements, representations, omissions or failures to act relating to the Data Incident, regardless of whether such claims are based on or arise under any federal, state, local, statutory or common law or any other law.

For more information, please refer to the Settlement Agreement, which is available at www.NorthCottageSettlement.com.

HOW TO GET SETTLEMENT BENEFITS—SUBMITTING A CLAIM FORM

12. How do I make a claim for Settlement Benefits?

Settlement Class Members must submit a claim in order to receive Settlement Benefits. Visit www.NorthCottageSettlement.com to submit a claim online or to download a full Claim Form to complete and return by mail. Claim Forms must be submitted online by **August 28, 2026**. Claim Forms submitted by mail must be postmarked no later than August 28, 2026. Settlement Class Members may also complete and return the Claim Form that was included with the Notice that was mailed to them.

Completed Claim Forms, along with supporting documentation may be mailed to the Settlement Administrator at:

NOR Settlement
Attn: Claim Forms
1650 Arch Street, Suite 2210
Philadelphia, PA 19103

Remember, Claim Forms submitted by mail must be postmarked no later than **August 28, 2026**.

13. Can I request a Claim Form?

Yes. Settlement Class Members can also request a Claim Form be mailed to them by calling toll-free 1-(844) 569-4296 or by writing to the Settlement Administrator.

Mail: NOR Settlement, Attn: Claim Request, 1650 Arch Street, Suite 2210, Philadelphia, PA 19103.

Email: info@NorthCottageSettlement.com.

Questions? Visit www.NorthCottageSettlement.com or call toll-free 1-(844) 569-4296.

14. What happens if my contact information changes after I submit a claim?

If you need to update your contact information after you submit a Claim Form, you may notify the Settlement Administrator of any changes by writing to the Settlement Administrator via mail or email. Please include your Notice ID number with any written requests to assist the Settlement Administrator in identifying you.

15. When and how will I receive the Settlement Benefits?

If you submit a valid claim for Credit Monitoring Services, the Settlement Administrator will send you an email with instructions on how to activate those services after the Settlement is approved and becomes Final. The email will be sent to the email address that you provide on your Claim Form.

Cash Benefits will also be issued by the Settlement Administrator only after the Settlement is approved and becomes Final. Cash Benefits will be issued via the payment selection you made on the Claim Form. It is your responsibility to inform the Settlement Administrator of any updates to your payment information after the submission of your Claim Form.

The Settlement approval process may take time and there may be appeals that must be resolved before any Settlement Benefits can be issued. Please be patient and check www.NorthCottageSettlement.com for updates.

THE LAWYERS REPRESENTING YOU

16. Do I have a lawyer in this case?

Yes, the Court has appointed Cassandra P. Miller of Strauss Borrelli PLLC, Leigh S. Montgomery of EKSM, LLP, and Michael S. Appel of Ketterer, Browne & Associates, LLC as Settlement Class Counsel to represent you and all Settlement Class Members. You may hire your own lawyer at your own cost and expense if you want someone other than Settlement Class Counsel to represent you.

Cassandra P. Miller STRAUSS BORRELLI PLLC One Magnificent Mile 980 N. Michigan Avenue, Suite 1610 Chicago, IL 60611	Leigh S. Montgomery EKSM, LLP 4200 Montrose Blvd., Ste. 200 Houston, TX 77006	Michael S. Appel KETTERER, BROWNE & ASSOCIATES, LLC 336 S. Main Street Bel Air, Maryland 21014
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17. How will Settlement Class Counsel be paid?

At least forty-five (45) days before the initially scheduled Final Approval Hearing, Settlement Class Counsel will file a motion for Fee Award and Costs, which shall not exceed Two Hundred and Forty Thousand Dollars (\$240,000.00). In that same motion, Settlement Class Counsel will seek a service award payment for the Settlement Class Representatives in recognition of their contributions to this Action, in an amount not to exceed Four Thousand Dollars and Zero Cents (\$4,000.00) per Plaintiff (total of \$8,000.00 for both Plaintiffs). The Court may award less than these amounts.

The amounts awarded by the Court will be paid separately by Defendant and will not reduce the Settlement Benefits available to the Settlement Class.

OBJECT TO OR COMMENT ON THE SETTLEMENT

18. How do I tell the Court that I do not like the Settlement?

Settlement Class Members who wish to object to the Settlement must file their written objection with the Court no later than **July 29, 2026**.

The written objection must include (i) the name of the Action; (ii) the Settlement Class Member's full name and current mailing address; (iii) a statement that states with specificity the grounds for the objection, as well as any documents supporting the objection; (iv) the identity of any attorneys representing the objector; (v) a statement regarding whether the Settlement Class Member (or his/her attorney) intends to appear at the Final Approval Hearing; (vi) information identifying

the objector as a Settlement Class Member, including proof that the objector is within the Settlement Class (e.g., copy of the Notice or copy of original notice of the Data Incident); and (vii) the signature of the Settlement Class Member or the Settlement Class Member's attorney.

For an objection to be considered, it must be filed with the Court no later than **July 29, 2026**.

COURT
Bristol County Superior Court 441 County Street New Bedford, MA 02740

You must also send a copy of your written objection to the Settlement Administrator, Settlement Class Counsel, and Defendant's Counsel postmarked or emailed no later than **July 29, 2026**.

SETTLEMENT CLASS COUNSEL		
Cassandra P. Miller STRAUSS BORRELLI PLLC One Magnificent Mile 980 N. Michigan Avenue, Suite 1610 Chicago, IL 60611	Leigh S. Montgomery EKSM, LLP 1105 Milford Street Houston, TX 77006	Michael S. Appel KETTERER, BROWNE & ASSOCIATES, LLC 336 S. Main Street Bel Air, Maryland 21014
DEFENDANT'S COUNSEL		SETTLEMENT ADMINISTRATOR
Daniel Mirarchi GORDON REES SCULLY MANSUKHANI Three Logan Square 1717 Arch Street, Suite 610 Philadelphia, PA 19103		NOR Settlement P.O. Box 58220 Philadelphia, PA 19102

Any Settlement Class Member who does not file a timely and adequate objection in accordance with these instructions waives the right to object or to be heard at the Final Approval Hearing and shall be forever barred from making any objection to the Settlement, and shall be bound by the terms of the Settlement Agreement and by all proceedings, orders, and judgments in the Action, including the Release. The exclusive means for any challenge to the Settlement Agreement is through these provisions.

THE FINAL APPROVAL HEARING

19. When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing on **September 16, 2026 at 2:00 PM EST** at Bristol County Superior Court, 441 County Street, Upper Courtroom, New Bedford, MA 02740.

The date and time of the Final Approval Hearing is subject to change without further notice to the Settlement Class, so please check www.NorthCottageSettlement.com for updates.

At this hearing, the Court will consider whether the Settlement is fair, reasonable, and adequate. The Court will also decide whether to enter a judgment approving the Settlement and whether to approve Settlement Class Counsel's Fee Award and Costs, and Service Awards to the Class Representatives.

If there are objections, the Court will consider them. The Court will also listen to people who have asked to speak at the hearing.

20. Do I have to come to the Final Approval Hearing?

Questions? Visit www.NorthCottageSettlement.com or call toll-free 1-(844) 569-4296.

No. Settlement Class Counsel will answer any questions the Court may have. However, you are welcome to attend at your own expense. If you submit a timely and complete objection, the Court will consider it, and you do not have to come to Court to talk about it.

21. May I speak at the Final Approval Hearing?

Yes. If you wish to attend and speak at the Final Approval Hearing, you must indicate this in your written objection (*see* Question 18). Your objection must state that it is your intention to appear at the Final Approval Hearing and must identify any witnesses you may call to testify or exhibits you intend to introduce into evidence at the Final Approval Hearing. If you plan to have your attorney speak for you at the Final Approval Hearing, your objection must also include your attorney's name, address, and phone number.

IF YOU DO NOTHING

22. What happens if I do nothing at all?

If you are a Settlement Class Member and you do nothing, you will not receive any Settlement Benefits. You will also give up certain rights, including your right to start a lawsuit, continue with a lawsuit, or be part of any other lawsuit against the Defendant or any of the other Released Parties about the legal issues in this Action and released by the Settlement.

GETTING MORE INFORMATION

23. How do I get more information?

This Notice summarizes the proposed Settlement. For the precise terms and conditions of the Settlement, please see the Settlement Agreement available at www.NorthCottageSettlement.com. You may also contact the Settlement Administrator by mail or email:

Mail: NOR Settlement, 1650 Arch Street, Suite 2210, Philadelphia, PA 19103

Email: info@NorthCottageSettlement.com

**PLEASE DO NOT CONTACT THE COURT OR THE CLERK'S OFFICE
TO INQUIRE ABOUT THIS SETTLEMENT OR THE CLAIM PROCESS.**